**Losses due to irregularities in NGMA**

†3773. PROF. R.B.S. VARMA: Will the Minister of TOURISM AND CULTURE be pleased to state:

(a) whether it is a fact that there has been a loss of crores of rupees due to the irregularities in the Publication Department of National Gallery of Modern Art (NGMA);

(b) if so, the details thereof; and

(c) the value of the Publication Materials printed by NGMA during the last three years alongwith the amount of losses suffered thereon?

THE MINISTER OF TOURISM AND CULTURE (SHRI JAGMOHAN): (a) No, Sir.

(b) Does not arise.

(c) The actual expenditure incurred on the Publications of NGMA during the last three years is as under:—

(Rs. in lakhs)

| Year | Actual expenditure |
|---|---|
| 1999-2000 | 4.41 |
| 2000-2001 | 6.72 |
| 2001-2002 | NIL |

(There is no loss on account of printing of publications such as catalogues, portfolios, greeting cards, picture post cards etc., since these publications are sold to public on no profit no loss basis).

**Offices of the ministry abroad**

†3774. PROF. R.B.S. VARMA: Will the Minister of TOURISM AND CULTURE be pleased to state:

(a) the number of offices of Ministry of Tourism and Culture located abroad country-wise;

†Original notice of the Question was received in Hindi.

(b) the number of employees working in each of these offices and the amount spent on these offices every year;

(c) the main functions of the offices of the Ministry of Tourism located abroad;

(d) the number of tourists who visited India during the last three years; and

(e) the foreign exchange earned by tourism industry of India from these tourists?

THE MINISTER OF TOURISM AND CULTURE (SHRI JAGMOHAN): (a) and (b) The number of offices of Department of Tourism, Ministry of Tourism and Culture, Government of India located abroad country-wise and the number of employees working in each of these offices and the amount spent on these offices every year is given in the Statement.

***Statement***

*Number of offices of Ministry of Tourism located abroad and number of employees working there and the amount spent on these offices during the last three years*

| Sl. No. | Name of the Office | Country | No. of Employees |
|---|---|---|---|
| 1. | Sydney | Australia | 03 |
| 2. | Singapore | Singapore | 04 |
| 3. | Frankfurt | Germany | 05 |
| 4. | Paris | France | 04 |
| 5. | Amsterdam | The Netherlands | 03 |
| 6. | Milan | Italy | 02 |
| 7. | Madrid | Spain | 02 |
| 8. | Stockholm | Sweden | 02 |
| 9. | Tel Aviv | Israel | 02 |
| 10. | New York | United States of America | 07 |
| 11. | Los Angeles | United States of America | 05 |
| 12. | Buenos Aires | Argentina | 02 |
| 13. | Toronto | Canada | 02 |

| 1 | 2 | 3 | 4 |
|---|---|---|---|
| 14. | Dubai | United Arab Emirates | 05 |
| 15. | Johannesburg | South Africa | 02 |
| 16. | Tokyo | Japan | 04 |
| 17. | London | United Kingdom | 06 |

*The Moscow Office located in Russia has been closed down.

The total amount (Plan as well as Non-Plan) amount spent in these offices for the year 1998-99, 1999-2000 and 2000-2001 are as under:-

(Rs. in lakhs)

| | 1998-99 | 1999-2000 | 2000-2001 |
|---|---|---|---|
| Expenditure (Plan & Non-Plan) | 6971.42 | 6653.49 | 6557.54 |

(c) The main functions of the offices of the Ministry of Tourism located abroad is (i) improving the image of India as a tourist destination, (ii) increased tourist arrivals to India, (iii) Liaison with Media, Travel Trade, Airlines and other travel related body; (iv) Organising promotions, seminars, film shows and workshops for various levels of staff in the travel industry and potential tourists for creating general awareness among the trade and consumer about the India Tourism Product; (v) Participation in Travel Shows and Travel Marts; (vi) Implementation of Advertising and Publicity Campaign; (vii) Organising Educational/Familiarisation Tours to India for select media Personal, Travel Agents and Travel Industry.

(d) The number of tourists who visited India during the last three years is as under:—

| 1999 | 2000 | 2001 |
|---|---|---|
| 2481928 | 2649378 | 2537282 |

(e) The foreign exchange earned by tourism industry of India from these tourist is as under (Rs. in crores):-

| 1999 | 2000 | 2001 |
|---|---|---|
| 12951.00 | 14238.00 | 14006.45 |

**Fake Tourist Guides**

3775. PROF. M. SANKARALINGAM: Will the Minister of TOURISM AND CULTURE be pleased to state:

(a) whether Government have taken any measures to discourage and punish fake guides who cheat foreign tourists and spoil the name of the country;

(b) if so, the details thereof;

(c) if not, the reasons therefor; and

(d) the number of cases registered against fake guides during the last three years?

THE MINISTER OF TOURISM AND CULTURE (SHRI JAGMOHAN): (a) and (b) To discourage fake guides who cheat foreign tourists the Government of India, Department of Tourism has laid down guidelines for the selection and training of guides. On successful completion of training these guides are given a licence. The Government of India, Department of Tourism has also addressed all the State Governments/U.Ts to introduce a suitable legislation and to deploy a special tourist assistance force which could assist tourists and provide security to them. Further, the Department of Tourism, Government of India has also set up a Complaint Cell to receive complaints from the tourists and redressal of the complaints is regularly monitored.